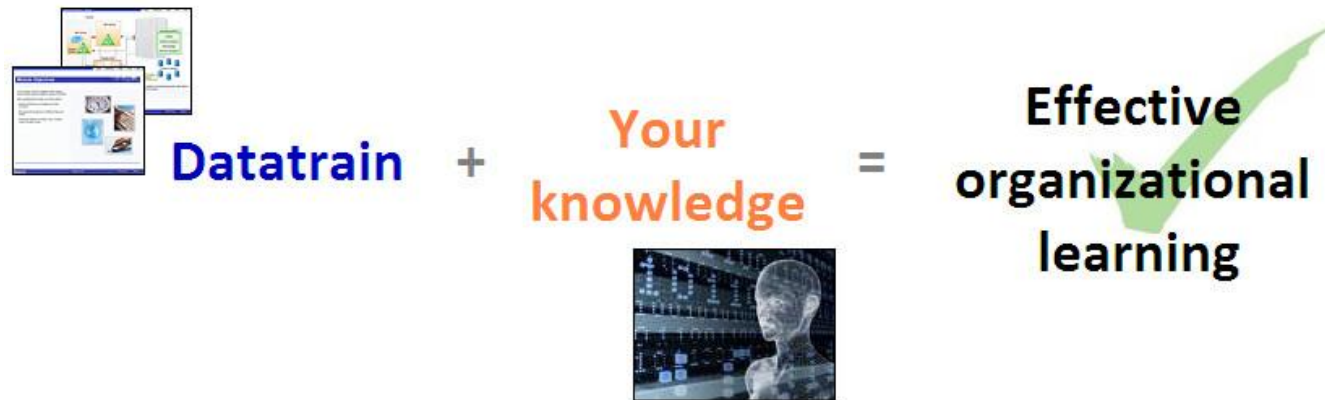


## Datatrain Mainframe Presenter Series CICS Introduction Learning Pathway

Quickly and effortlessly produce Webinars and in-house classes on advanced Mainframe topics specific to your system using these simply populated, Datatrain courseware-mapped presentation templates for each Mainframe curriculum.



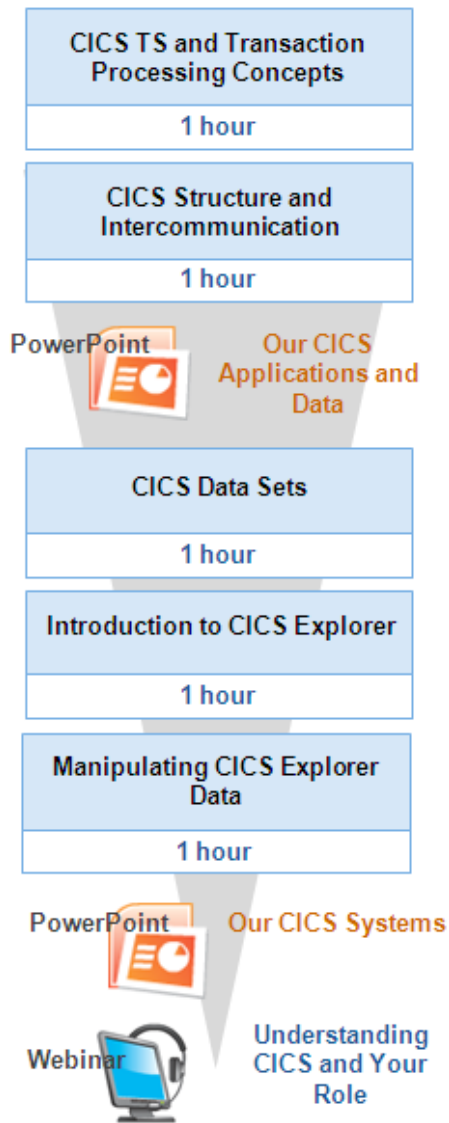
Interskill are proud to announce the arrival of its Learning Pathways, which expand the learning capabilities of its flagship Datatrain z/OS training courses. This is achieved by incorporating your previously untapped internal skills and knowledge using pre-recorded PowerPoint presentations and live Webinars. These learning interventions take learning topics, such as CICS, and wrap your standards, procedures and processes around it, creating a more valuable life-long organizational specific, learning plan for your Data Center staff.

Interskill achieves this with walk-through templates that provide your IT technical specialists with a framework in which to capture your organization's knowledge. Through the Learning Pathways, these internal presentations are accessed by staff at key points of the overall training process, bringing relevance to the topic and resulting in a more effective learning outcome.

- **An extensive, ongoing resource of Mainframe training relevant to your organization's systems.**
- **Minimal development time or effort needed.**
- **Personnel receive feedback, interactivity, and direct, personal links to mentoring opportunities.**
- **Stretches your training budget much, much further!**

## CICS - Introduction - Learning Pathway

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The **CICS - Introduction - Learning Pathway** incorporates existing generic e-learning in the form of Datatrain course modules, with the details of your systems environment, and the standards and practices used by your organization.

The **Our CICS Applications and Data** PowerPoint module appearing in the pathway is to be used by your own presenter, and contains templates describing the applications and business units that rely on CICS applications and data. This includes the availability requirements, z/OS systems where CICS runs, and an overview of other computer systems that communicate with CICS. Notes are provided with each slide explaining what your presenter needs to customize, and what information should be discussed in the audio component.

The **Our CICS Systems** PowerPoint module covers the CICS structure and organization. It includes information on the type and setup of CICS subsystems and supporting regions.

The **Understanding CICS and Your Role** PowerPoint module that appears at the end of the pathway is to be used in a Webinar environment and uses the expertise within own organization to impart information about the CICS issues, priorities and support personnel required by your learners. The Webinar format allows the learner to interact with the presenter with various scenarios associated with CICS, and the individual and team role they play in developing and supporting CICS solutions. It also looks at priorities and current and future CICS projects currently underway in your organization.

## Webinar Basics

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Even if you have never run any training, the 7 steps provided below will provide you with the confidence to run a successful Webinar, using your organizations preferred Webinar solution.

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- Step 1** You need to schedule and promote the Webinar (your HR personnel may be a good resource here). There also needs to be a process in place where learners undertaking the learning pathway, can notify when they have completed the learning pre-requisites, so that you know that they are ready to go.
- Step 2** You should become familiar with the Webinar product and the tools used for incorporating PowerPoint presentations, mainframe related JCL sessions or associated screen grabs, and audio and video interactions. If you have not run a Webinar previously, then you should practice talking, recording, switching between slides and browsers and handing control to those attending the seminar.
- Step 3** You should send an email to those that are attending the Webinar, firstly to remind them of when it is being run, but also to find out whether they have any questions or specific information they would like covered/clarified throughout the Webinar..
- Step 4** Customize the content of the Webinar PowerPoint presentation/s. These have been designed to cover technical points and provide periods of interaction between the presenter and the learner (the length of each Webinar is approximately 60 minutes). The content is also designed to put the presenter in the shoes of the learner.
- Step 5** Before the live event you need to rehearse the content.
- Step 6** When the Webinar begins, welcome each attendee, just as you would in a classroom environment (if the numbers permit) and remember to be engaging and sound confident. Make sure that you press the Record button before start also!
- Step 7** On completion, thank them for attending and describe to them their next step in the learning process. Follow this up the next day with an email link to the recorded Webinar.

